



# POWERFUL EXPERTISE

Pharmacovigilance &  
medical communications  
outsourcing solutions

medical **vigilance**  
solutions

POWERED BY Cincinnati Children's | [www.medicalvigilance.org](http://www.medicalvigilance.org)

# SMART DEPENDABLE

With over **30 years of experience**, the Medical Vigilance Solutions team provides pharmacovigilance and medical communications outsourcing solutions to meet your changing needs. **Powered** by a staff of highly specialized pharmacists, nurses and allied health professionals, we offer a **broad scale** of services that fit seamlessly into your process. Whether you choose the full suite or just one component, our scalable, one-stop solution allows you to move your business forward.



medical **vigilance**  
solutions



## pharmacovigilance

- Post-marketing and clinical trial adverse event intake, review, evaluation and follow-up
- Individual case safety report (ICSR) data entry into clients or our validated database
- Electronic submissions
- Medical literature surveillance
- MedDRA and WHO drug coding
- Global adverse event expedited reporting
- Periodic report preparation
- Data analysis and ad-hoc safety reports
- Safety and clinical database reconciliation
- Validated safety database



## medical communications

- Medical Writing
  - Standard responses and FAQs
  - Custom responses
  - AMCP formulary dossiers
  - Abstracts, posters and manuscripts
- Medical Affairs and Scientific Exchange
  - Medical and technical review of promotional materials
  - Development and review of training and education materials
  - Slide development
- Literature Management
  - Expert literature searching, alerting and analyses
  - Literature fulfillment



## 24 / 7 contact center

- Adverse event and product quality complaint collection and documentation
- Medical information inquiry handling
- Clinical trial support for patients and healthcare providers
- Flexible staffing models
- Validated contact center database
- Advanced call distribution & IVR System
- Comprehensive quality monitoring



## pharmacovigilance

We provide solutions that offer you **peace of mind** by helping you comply with ever-evolving regulatory requirements. Our staff of industry experienced pharmacists, nurses and data entry specialists have expertise in **all facets** of pharmacovigilance.



## medical communications

We are committed to providing **accurate, balanced** and **timely** information. Our staff includes pharmacists (RPh and PharmD) and nurses with **industry expertise** in medical information, medical affairs, and scientific communications.



## 24/7 contact center

We provide **flexible support** options to meet your many contact center needs with a staff of highly trained and specialized pharmacists, nurses and allied-health professionals.

Our 24/7 Contact Center operates in multiple real-time channels, including phone and web chat, **ensuring your business** needs are always covered.

Let's get started

p. 855.752.3742

[www.medicalvigilance.org](http://www.medicalvigilance.org)



medical **vigilance**  
solutions